PERSON SPECIFICATION

POST TITLE Community Action Operations Manager

DEPARTMENT

Community Action

	Essential	Desirable
Education and training	a) 3 A levels (or equivalent)	 a) Degree b) Health and Safety Qualification c) First Aid Qualification

	Essential	Desirable
Relevant experience	 a) Recruiting, managing and retaining volunteers b) Managing, training, supporting staff c) Leading, monitoring, reviewing and reporting feedback on project activities d) Developing strong working relationships with a range of stakeholders e) Producing and maintaining accurate and detailed information f) Financial management and control of budgets g) Juggling various tasks and priorities to deadlines 	a) Working in a social action role.

	Essential	Desirable
Knowledge	 a) Microsoft Outlook, Word, PowerPoint & Excel b) Health & Safety 	 a) An understanding of the underlying drivers of poverty. b) Safeguarding c) Data Protection d) Risk Management

	Essential	Desirable
Skills and abilities	 a) Strong leadership and motivational skills b) Excellent people management skills. c) Ability to delegate and empower staff d) Excellent written and verbal communication e) Excellent planning and organisational skills f) Problem solving g) Ability to prioritise and achieve deadlines h) Good interpersonal skills i) Accuracy and attention to detail, particularly when working to tight deadlines j) Ability to work as part of a team 	 a) Ability to occasionally carry out manual handling activities. b) Ability to work with people with a range of abilities and experiences.

This person specification was reviewed by the Head of Community Action in July 2024

KingsGate Community Church has a Smoke-Free Policy. Smoking is not permitted in any of the premises or vehicles owned or leased by the organisation.